

Docket No.: 00-VE02.27

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Craig Reding  
 Serial No.: 09/154,965  
 Filed: 17-Sep-1998  
 Title: Methods and Apparatus for Automating the Servicing of...

STATUS INQUIRY**FAX RECEIVED**

Commissioner for Patents  
 PO Box 1450  
 Alexandria, VA 22313-1450

AUG 09 2006

**OFFICE OF PETITIONS**

Sir:

Please advise us in writing as to the status of the above-noted application.

A Decision on Petition to Withdraw the Holding of Abandonment was granted and mailed November 4, 2004. Therefore, the above-noted application should be in pending status. However, Applicant notes that the current status in the Patent Application Information Retrieval (PAIR) system is abandoned for failure to respond to Office Action.

Applicant respectfully requests that the abandoned status in PAIR be withdrawn and changed to pending status. Further, Applicant requests that examination of the application be resumed.

Respectfully submitted,

Date: August 9, 2006

/Eden U.I. Stright/

Eden U.I. Stright

Registration No. 51,205

Verizon  
 1515 Courthouse Road, Suite 500  
 Arlington, VA 22201-2909  
 Tel: 703.351.3586  
 Fax: 703.351.3669

\*\* TOTAL PAGE 02  
UNITED STATES PATENT AND TRADEMARK OFFICECOMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
P.O. BOX 1450  
ALEXANDRIA, VA 22313-1450  
www.uspto.gov

Paper No. 20

VERIZON CORPORATE SERVICES GROUP INC.  
C/O CHRISTIAN R. ANDERSEN  
600 HIDDEN RIDGE DRIVE  
MAILCODE HQEO3H14  
IRVING TX 75038

In re Application of:  
Craig Reding, et al.  
Application No. 09/154,965  
Filed: September 17, 1998  
For: METHODS AND APPARATUS FOR  
AUTOMATING THE SERVICING OF  
TELEPHONE CALLS INCLUDING  
REQUESTING DIRECTIONAL AND/OR  
OTHER TYPES OF INFORMATION

This is a decision on the Petition to Withdraw the Holding of Abandonment, allegedly filed on October 2, 2002 and re-filed on July 22, 2004 which is treated as pursuant to MPEP §711.03 and 37 C.F.R. §1.181(a). No fee is required.

*The petition is granted.*

This application became abandoned for failure to timely file a response to the notice of non-responsive Office action mailed November 21, 2001, which set a shortened statutory period of one (1) month to reply. A Notice of Abandonment was mailed on September 10, 2002.

Petitioner alleges to have timely filed a proper response to the notice of non-responsive Office action mailed November 21, 2001. In support, petitioner has provided as evidence, a copy of said response, which included a Certificate of Facsimile Transmission dated December 19, 2001. Also included with the response is a copy of an Auto-Reply Facsimile Transmission indicating that an 8-page document from Petitioner was received in the U.S. Patent and Trademark Office on December 19, 2001.

37 C.F.R. § 1.8 Certificate of mailing or transmission states in part:

(a) Except in the cases enumerated in paragraph (a)(2) of this section, correspondence required to be filed in the Patent and Trademark Office within a set period of time will be considered as being timely filed if the procedure described in this section is followed. The actual date of receipt will be used for all other purposes.

(1) Correspondence will be considered as being timely filed if:

(i) The correspondence is mailed or transmitted prior to expiration of the set period of time by being:

(A) Addressed as set out in § 1.1(a) and deposited with the U.S. Postal Service with sufficient postage as first class mail; or

(B) Transmitted by facsimile to the Patent and Trademark Office in accordance with § 1.6(d); and

(ii) The correspondence includes a certificate for each piece of correspondence stating the date of deposit or transmission. The person signing the certificate should have reasonable basis to expect that the correspondence would be mailed or transmitted on or before the date indicated. [emphasis added]

Petitioner is also the one who executed the certificate of transmission. Thus, satisfying the personal statement requirement. Accordingly, it is deemed that the original response was received on December 19, 2001 and subsequently misplaced. The Notice of Abandonment is vacated and the holding of abandonment withdrawn.

MAIL

NOV 04 2004 FAX RECEIVED

DIRECTOR OFFICE  
TECHNOLOGY CENTER 2600 AUG 09 2006

OFFICE OF PETITIONS

DECISION  
ON PETITION